



## **Panel Discussion**

# **National Competitiveness Agenda : Malaysia**

**Economic Planning Unit  
Prime Minister's Department  
Putrajaya, Malaysia  
1 July 2004**



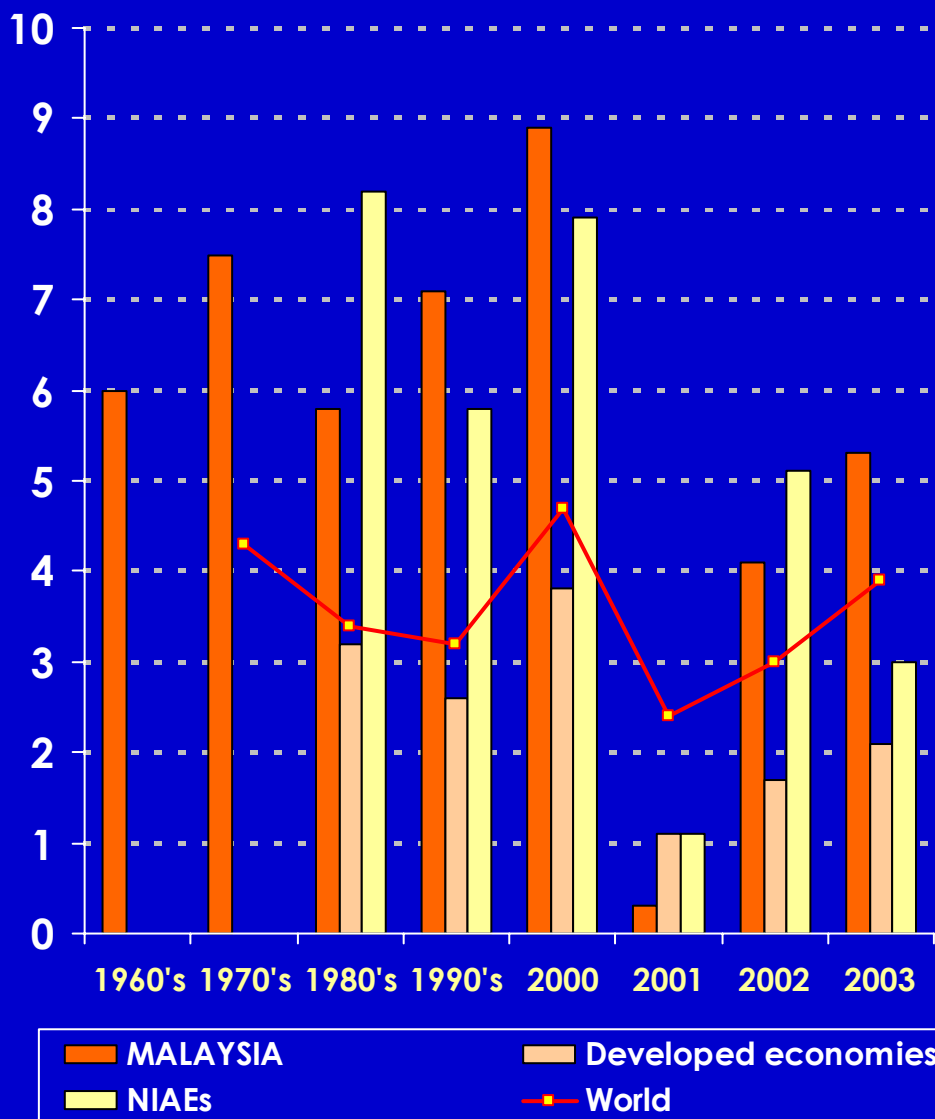
# **NATIONAL COMPETITIVENESS AGENDA : MALAYSIA**

## **OUTLINE**

- Malaysia's past socio-economic development record
- Malaysia at a cross road
- Challenges faced by Malaysia
- Measures to address challenges

# NOTABLE PAST ECONOMIC ACHIEVEMENTS

GDP (% p.a.)

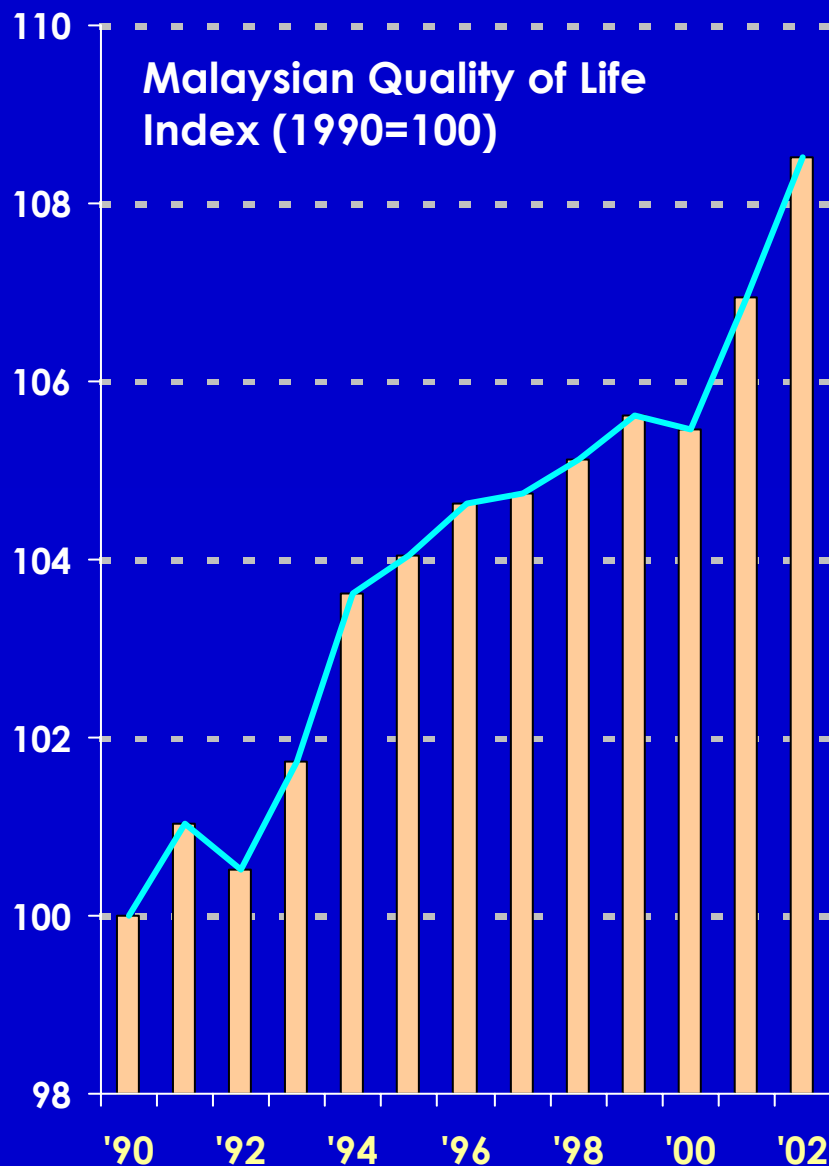


Main Economic Indicators

	1970	2003
• <b>GNP per capita</b>		
RM	1,132	14,592
US\$	368	3,840
• <b>Unemployment (%)</b>	7.4	3.5
• <b>Inflation (%)</b>	1.9	1.2
• <b>Fed. Govt. account (% to GNP)</b>	-4.0	-5.7
• <b>Current a/c of BOP (% to GNP)</b>	0.2	10.1

Source : WEO/IMF, Malaysian Department of Statistics

# IMPROVED QUALITY OF LIFE



1970 2003

- **Life expectancy (in years) :**

– Male	61.6	71.0
– Female	65.6	75.5

- **Infant mortality rate / 1000**

39.4 5.6

- **Population / Doctor ratio**

4,302 1,395

- **Literacy rate (%)**

58 94

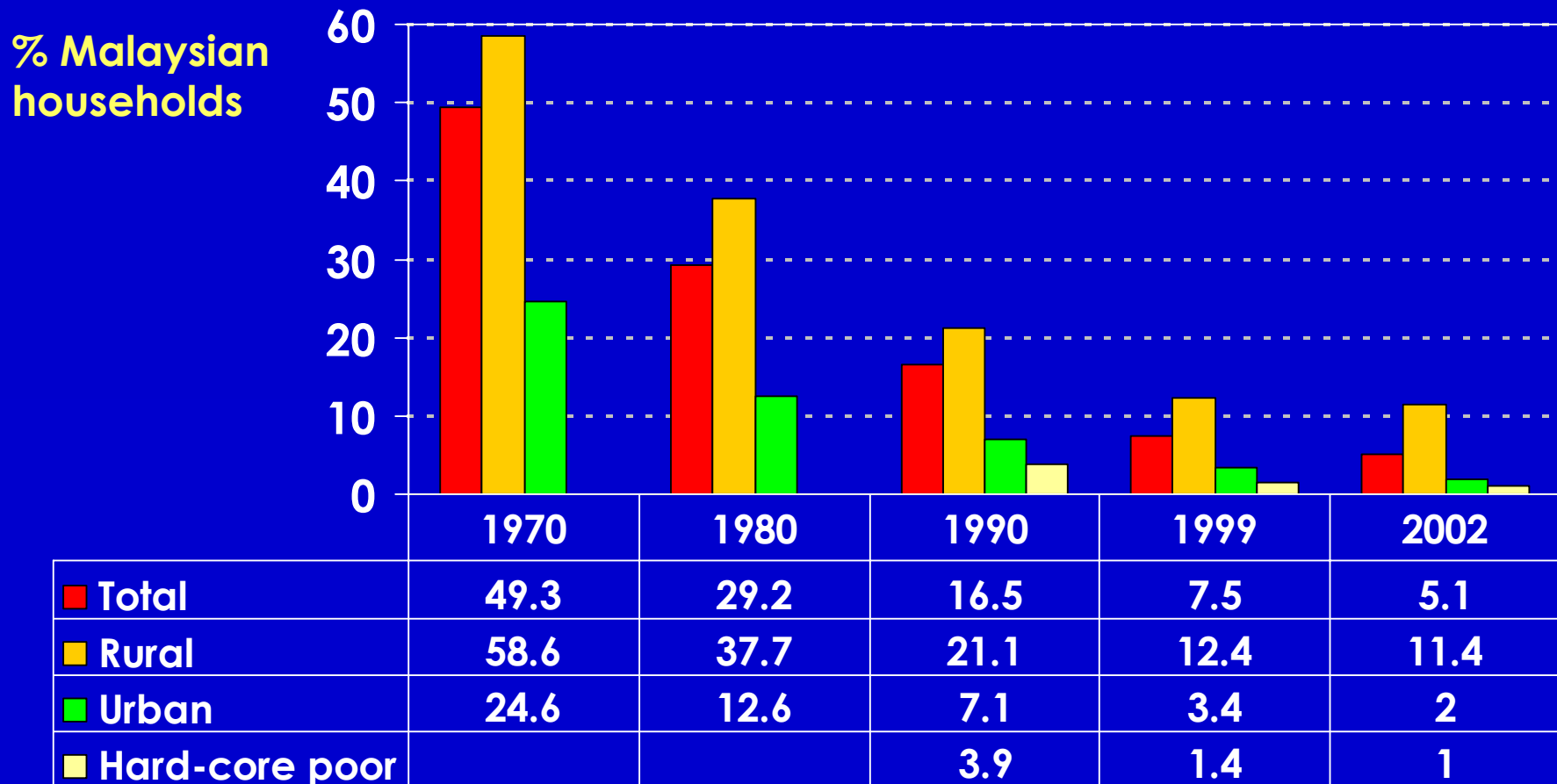
- **Telephones / 1000 population <sup>1</sup>**

17 620

- **Utilities :**

• Pipe water (% pop.)	48	93
• Electricity (% of h/h)	44	94

# NOTABLE SUCCESS IN POVERTY ERADICATION EFFORTS



**Note :** Poverty Line Income (PLI) for 2002 was RM529 (USD139) per month in Peninsular Malaysia (household size 4.6) ; RM690 (USD182) in Sabah (household size 4.9) ; and RM600 (USD158) in Sarawak (household size 4.8). Hardcore poverty is estimated using half of PLI.

# MALAYSIA IS A VERY OPEN ECONOMY

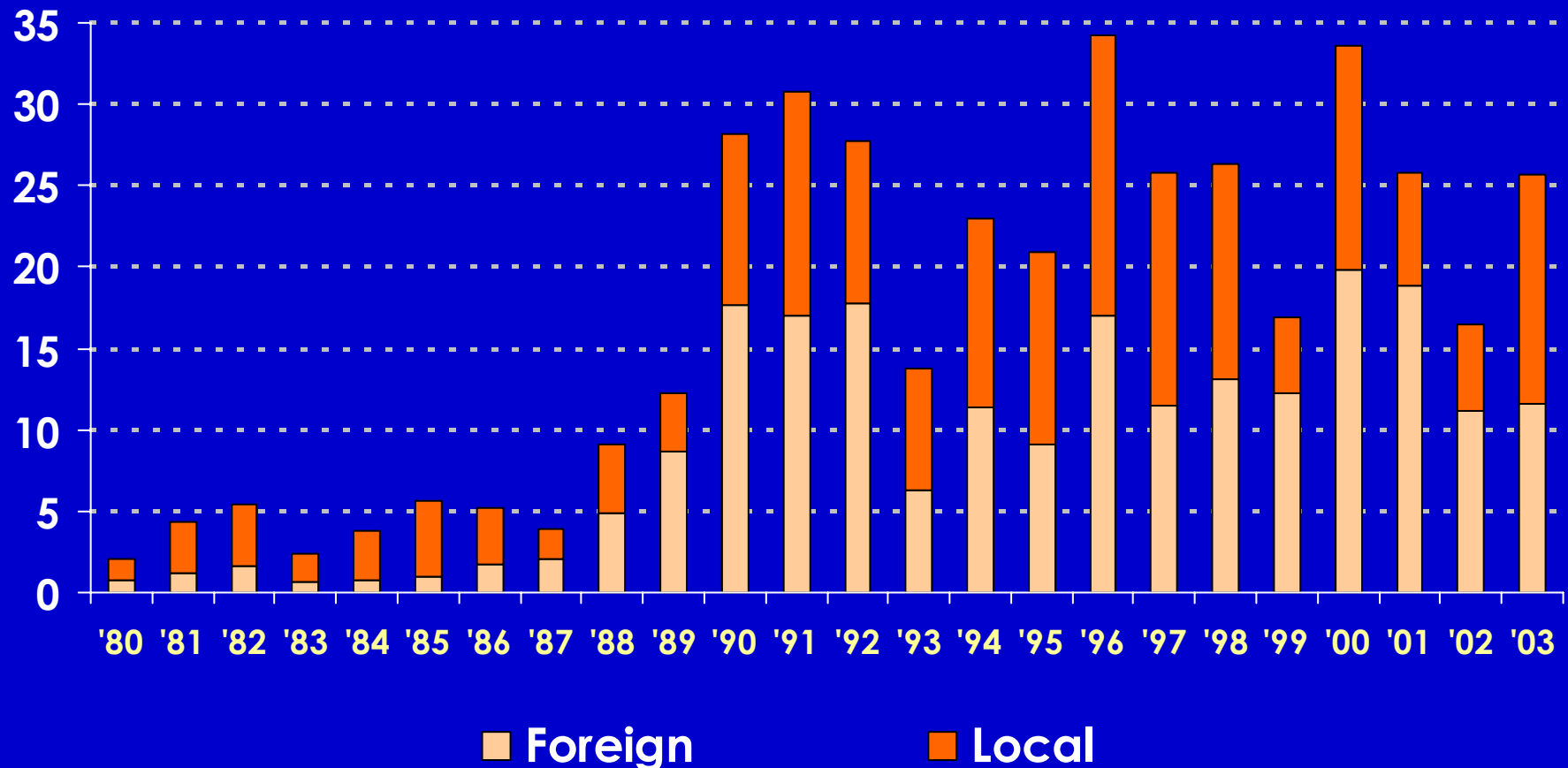
Demand Side (% to GDP in nominal terms\*)

	1970	1980	1990	2000	2003
<b>Consumption</b>	<b>75.2</b>	<b>68.6</b>	<b>65.6</b>	<b>52.7</b>	<b>57.7</b>
Private	60.2	52.3	51.8	42.4	43.7
Public	15.0	16.3	13.8	10.4	13.9
<b>Investment</b>	<b>17.0</b>	<b>30.4</b>	<b>33.0</b>	<b>25.6</b>	<b>22.1</b>
Private	11.4	18.8	21.9	12.8	7.8
Public	5.6	11.6	11.2	12.7	14.3
<b>External sector</b>	<b>81.9</b>	<b>113.0</b>	<b>146.9</b>	<b>228.9</b>	<b>207.6</b>
Exports	43.0	57.7	74.5	124.4	114.3
Imports	38.9	55.3	72.4	104.5	93.3
<b>GDP</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Note : \* Exclude change in stocks

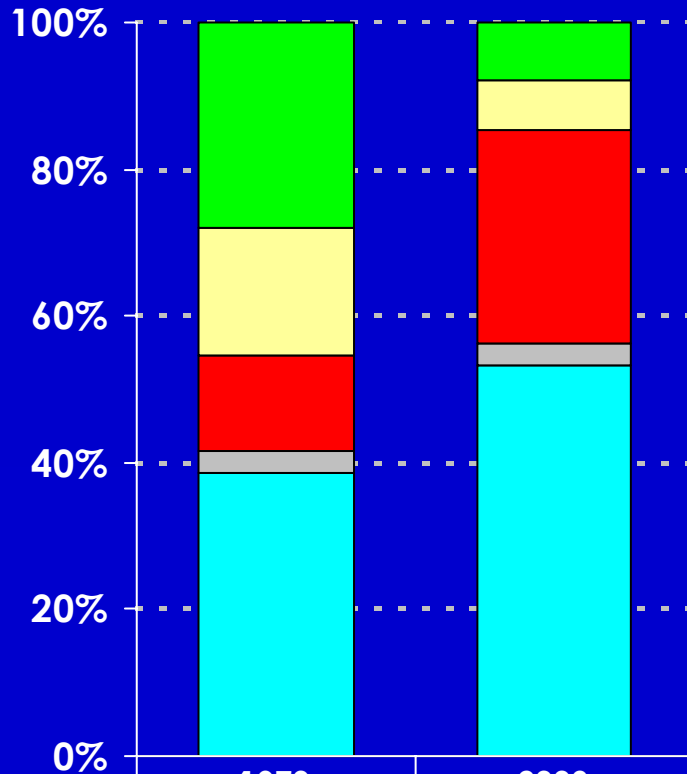
# MALAYSIA BENEFITED FROM INFLOW OF PRIVATE LONG-TERM CAPITAL

Capital Investment In Approved Manufacturing Projects (RM billion)



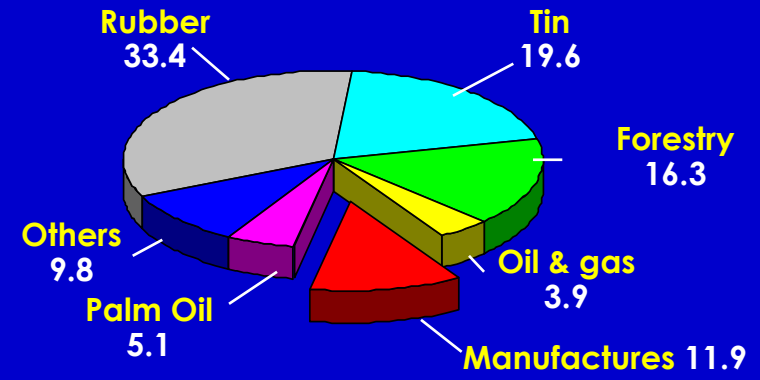
# CHANGE IN STRUCTURE OF PRODUCTION

% to GDP



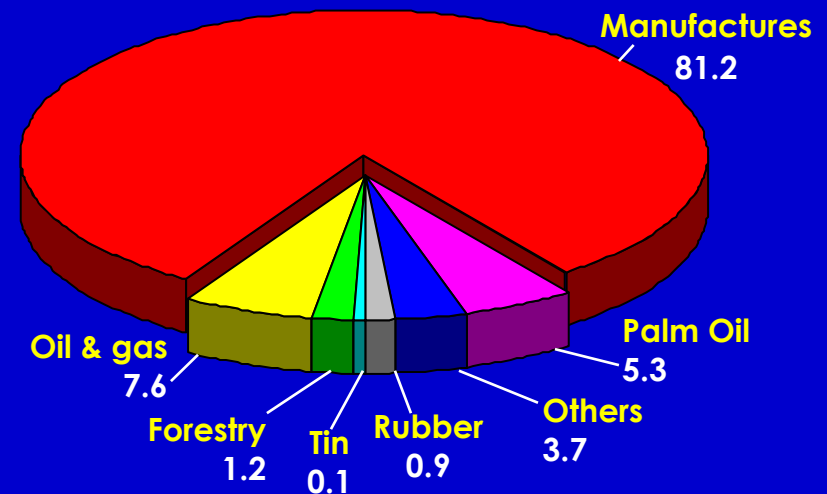
	1970	2003
■ Agriculture	26.7	8.4
■ Mining	16.5	7.2
■ Manufacturing	12.2	30.9
■ Construction	2.9	3.2
■ Services	36.7	56.4

Note : Excluding import duties and bank service charges



1970

Merchandise exports : US\$1.68 bn



2003

Merchandise exports : US\$100.61 bn



# IMD WORLD COMPETITIVENESS

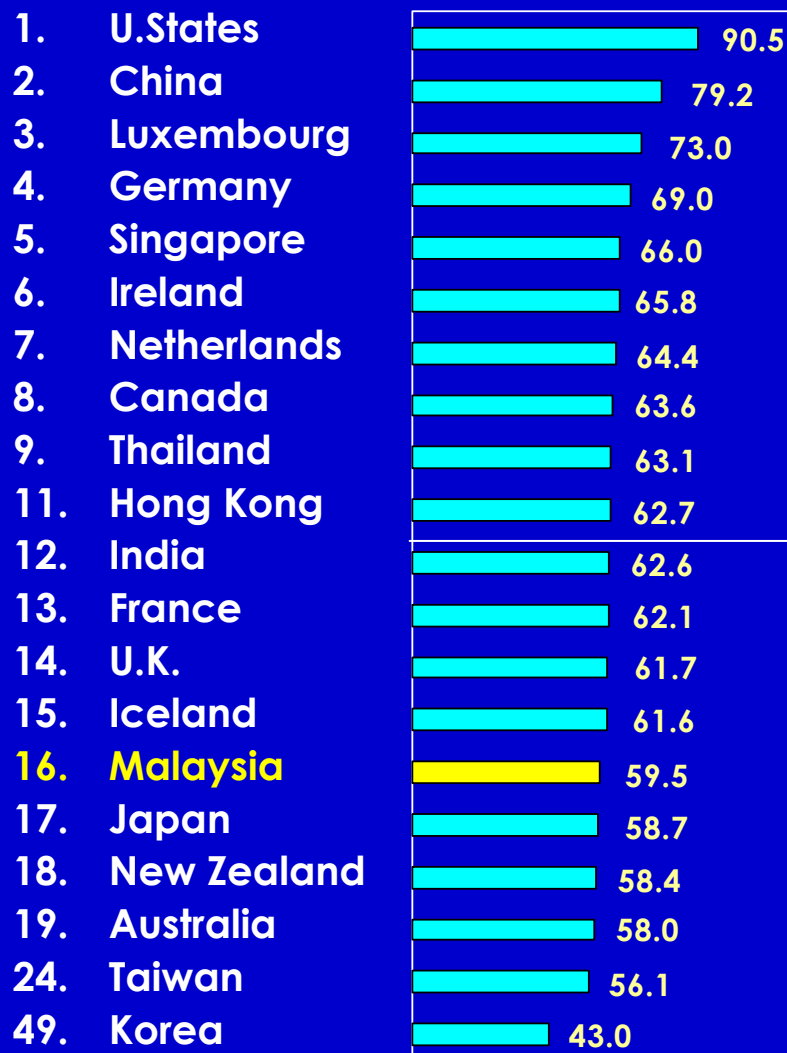
## Overall Rankings

	2000	2001	2002	2003	2004
1. USA	1	1	1	1	1
2. Singapore	2	3	8	4	2
3. Canada	8	9	7	6	3
4. Australia	11	12	10	7	4
5. Iceland	10	10	11	8	5
6. Hong Kong	9	4	13	10	6
7. Denmark	12	15	6	5	7
8. Finland	6	5	3	3	8
9. Luxembourg	3	2	2	2	9
10. Ireland	5	7	9	11	10
11. Sweden	14	11	12	12	11
12. Taiwan	17	16	20	17	12
13. Austria	18	14	15	14	13
14. Switzerland	7	8	5	9	14
15. Netherlands	4	6	4	13	15
16. Malaysia	26	28	24	21	16
17. Norway	16	19	14	15	17
18. New Zealand	20	21	18	16	18
19. Zhejiang	-	-	-	38	19
20. Bavaria	-	-	-	31	20



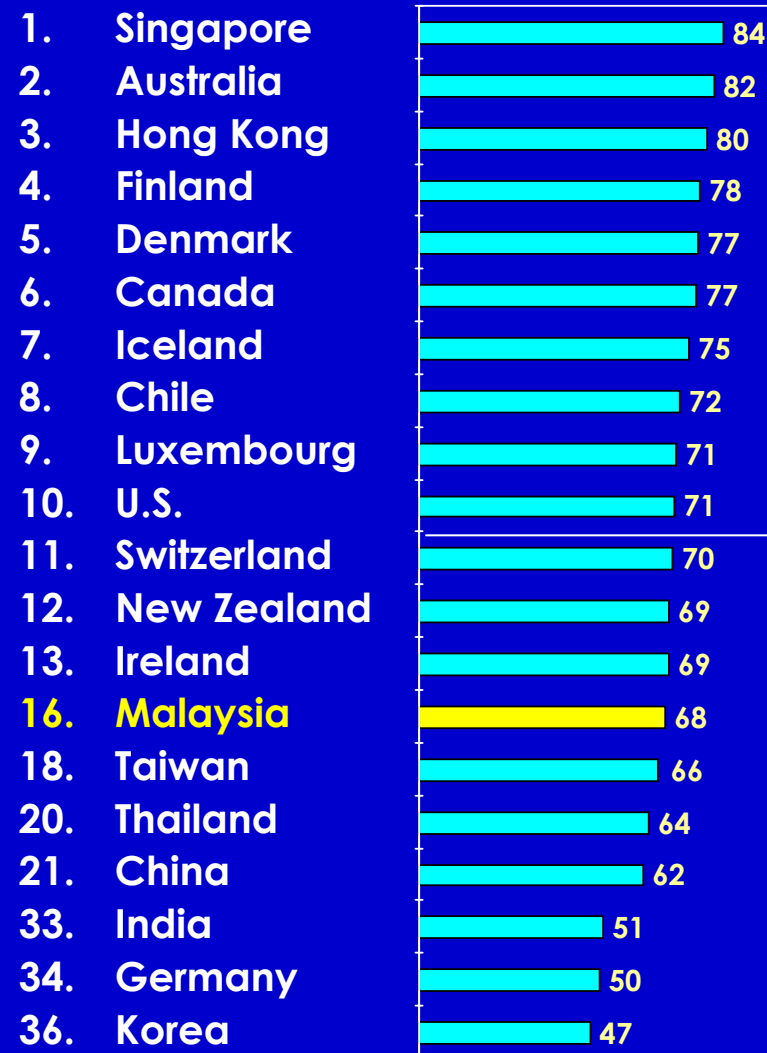
# WORLD COMPETITIVENESS – ECONOMIC EFFICIENCY

## ECONOMIC PERFORMANCE, 2004



- Malaysia's ranking improved to 16th position from the 25th in 2003

## GOVERNMENT EFFICIENCY, 2004

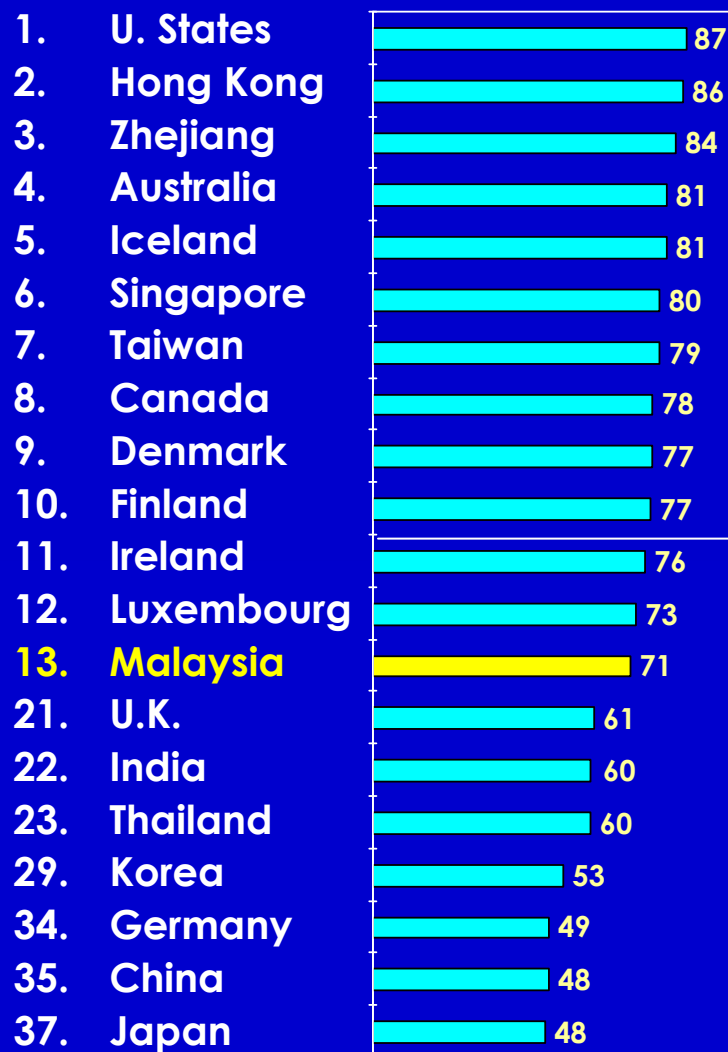


- Malaysia's ranking declined to the 16th position from the 14th in 2003



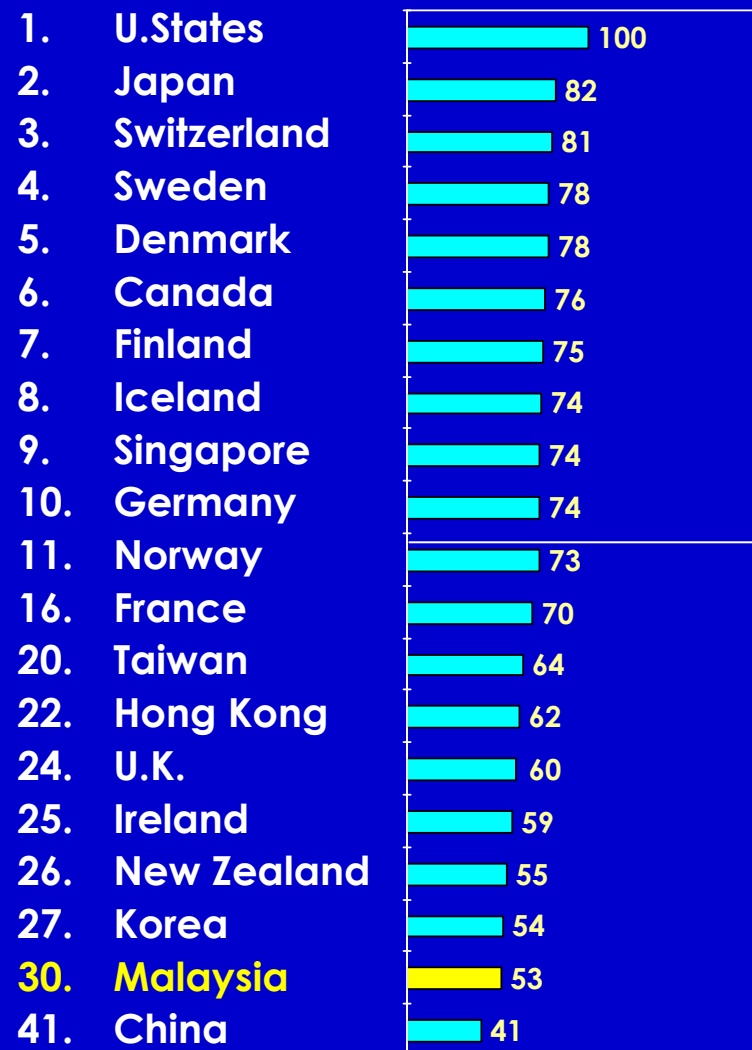
# WORLD COMPETITIVENESS – ECONOMIC EFFICIENCY

## BUSINESS EFFICIENCY, 2004



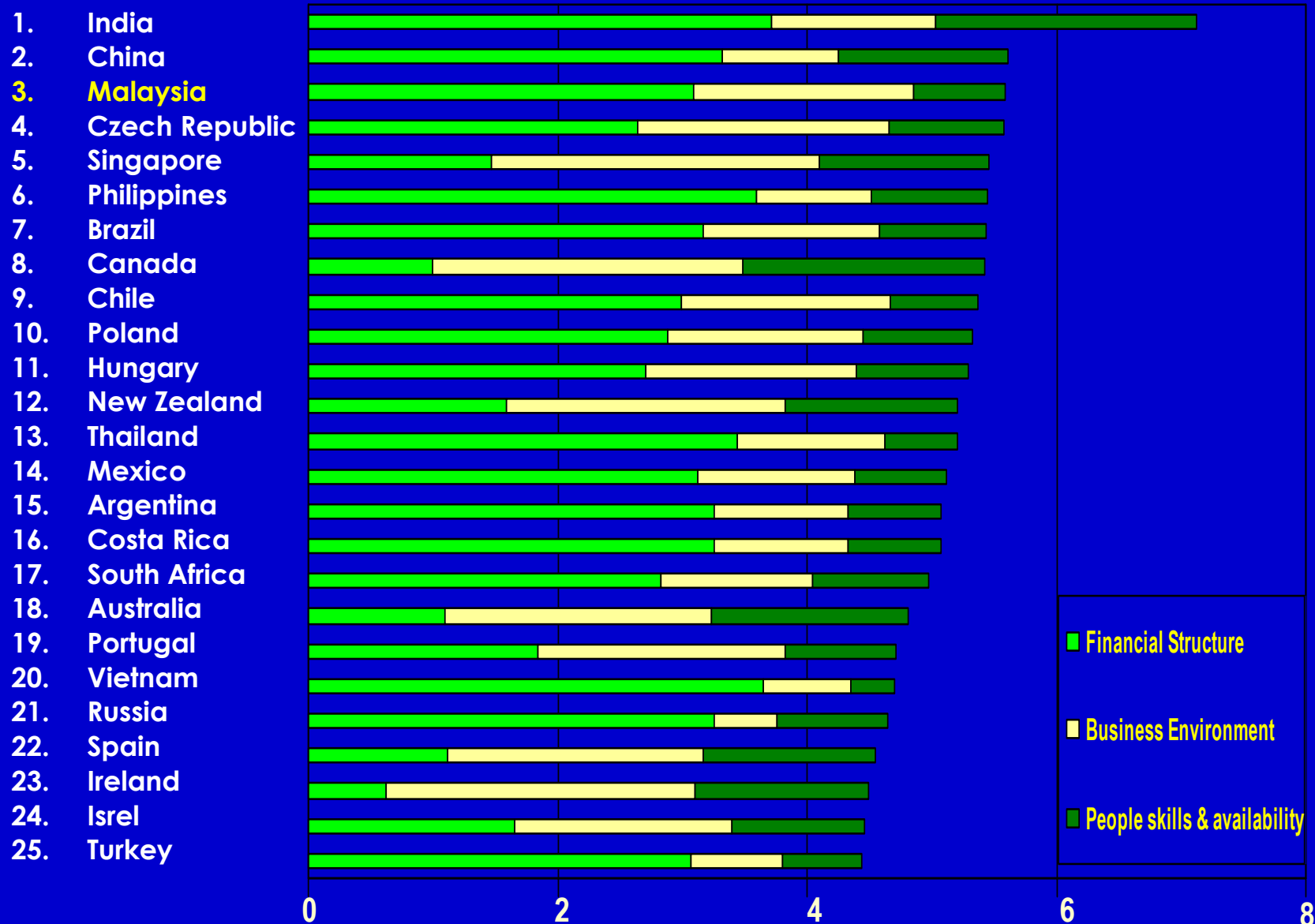
- Malaysia's ranking improved to the 13th position from the 18th in 2003

## INFRASTRUCTURE, 2004



- Malaysia's ranking improved to the 30th position from the 31st in 2003

# A.T.Kearney Offshore Location Attractiveness Index 2004



- India is the top offshore location based on the 2004 offshore index
- Malaysia's ranking in the third position

# Incentives Benchmarking

Countries are addressing their competitiveness gaps through a variety of incentives – Malaysia needs to focus on three categories

Country	Financial Cost		People		Environment	
	Tax Incentives <sup>(1)</sup>	Infrastructure Incentives <sup>(2)</sup>	Grants & Funding <sup>(3)</sup>	Employment of Foreigners <sup>(4)</sup>	Process Orientation <sup>(5)</sup>	Environment Development <sup>(6)</sup>
Australia	1	2	4	5	5	4
Brazil	1	3	3	3	2	3
Chile	3	5	4	3	3	3
China	5	4	3	4	5	3
Czech Rep	5	5	5	2	3	3
India	5	2	1	4	3	3
Ireland	3	5	4	2	5	4
Malaysia	5	2	3	5	3	4
N. Zealand	1	1	4	5	5	5
Philippines	5	2	3	5	3	3
Singapore	3	5	4	5	5	5
Thailand	5	2	1	4	4	3
Vietnam	5	2	1	2	3	2

Legend: 5 = Most Attractive; 1 = Least Attractive

- Note: (1) Includes Corporate Tax rates, tax holidays, import / export duties;  
 (2) Includes ready to move in/ subsidized facilities and utilities;  
 (3) Includes govt. backed VC funding, R&D and training grants for industry development;  
 (4) Includes ease of employment of foreign workers;  
 (5) Includes single window concept, low approval times;  
 (6) Includes quality of infrastructure, quality of living standard

# Value of Shared Services and Outsourcing

## ❑ The potential: Global spending on Business Process Outsourcing (BPO)

- Reached RM 1.54 trillion (USD400 billion) in 2003
- Will grow to RM 2.59 trillion (USD700 billion) in 2008

*Source: International Data Corp (IDC)*

## ❑ Malaysia's MSC uniquely positioned to capture a niche by leveraging on the following

- Build on Malaysia's third place ranking globally, (behind India and China) in AT Kearney's 2004 Offshore Location Attractiveness Index. Mechanism for this being implemented

## ❑ Already, 49 shared services/outsourcing companies in the MSC generate 8,000+ jobs which include:



Scicom (local) – 1,050 jobs



HSBC – 1,100 jobs



Shell – 1,058 jobs



## **MAIN ISSUES**

- Moderate growth of productivity in recent years
- Lower levels of FDI inflows in recent years due to intense competition
- Malaysian firms are under-performing in terms of innovation
- Skills shortages remain a main concern
- Investment climate is favorable but not good enough to sustain high growth
- Malaysia scores well on government effectiveness but is weak on regulatory quality

# MALAYSIA AT A CROSS ROAD : PRODUCTIVITY PERFORMANCE

Past growth still depended on factor inputs, future sources of growth must come from productivity

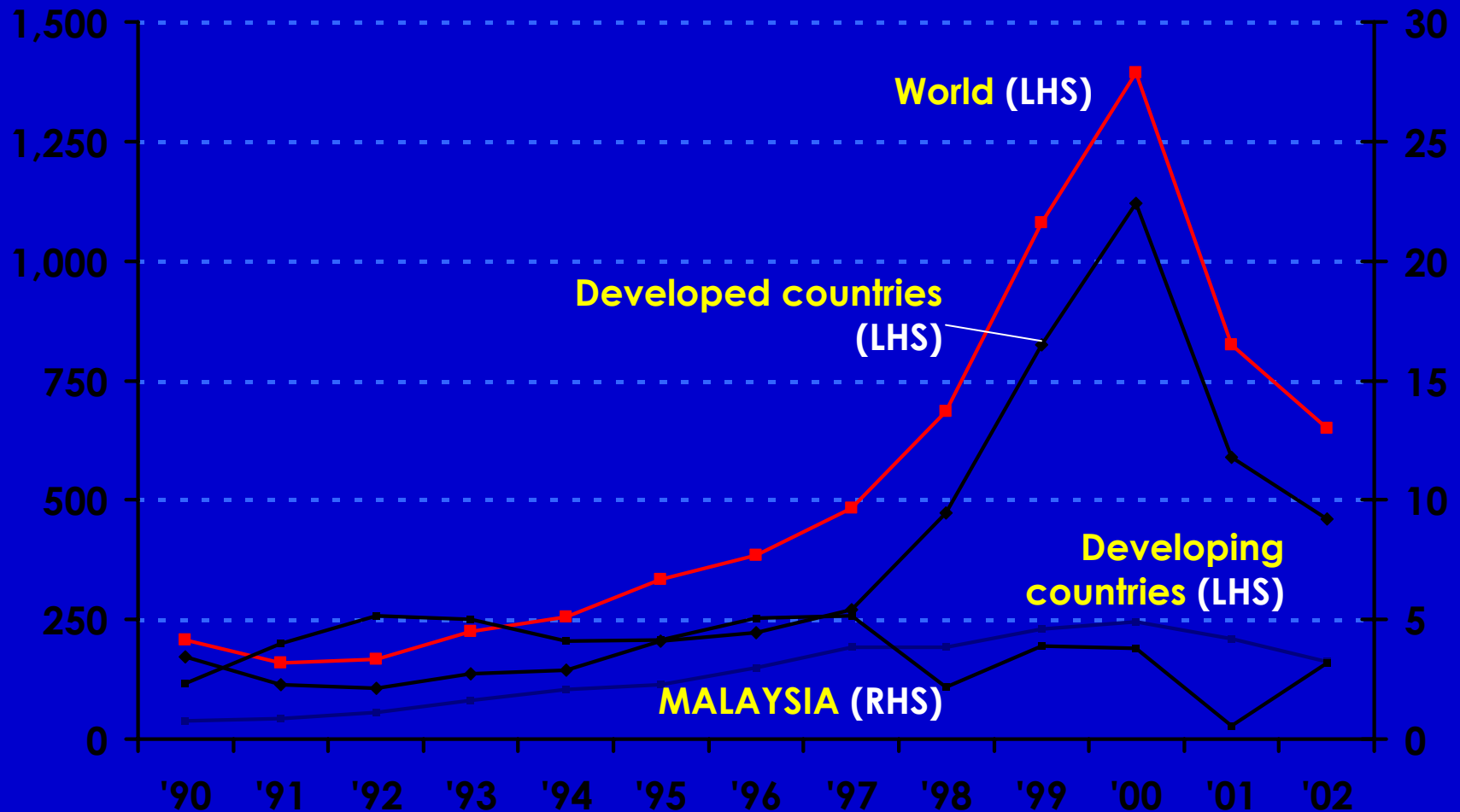
	Labour	Capital	Total Factor Productivity	GDP
<hr/>				
• 1971-1990				
– % contribution	2.3	3.2	1.2	6.7
– % to Total	34.3	47.8	17.9	100.0
• 1991 - 2000				
– % contribution	1.7	3.5	1.9	7.1
– % to Total	23.9	49.3	26.8	100.0
• 2001 - 2005				
– % contribution	1.4	1.7	1.1	4.2
– % to Total	32.6	40.0	27.4	100.0



# MALAYSIA AT A CROSS ROAD : MALAYSIA FACES INTENSE COMPETITION FOR FDI

FDI Inflows (US\$ billion)

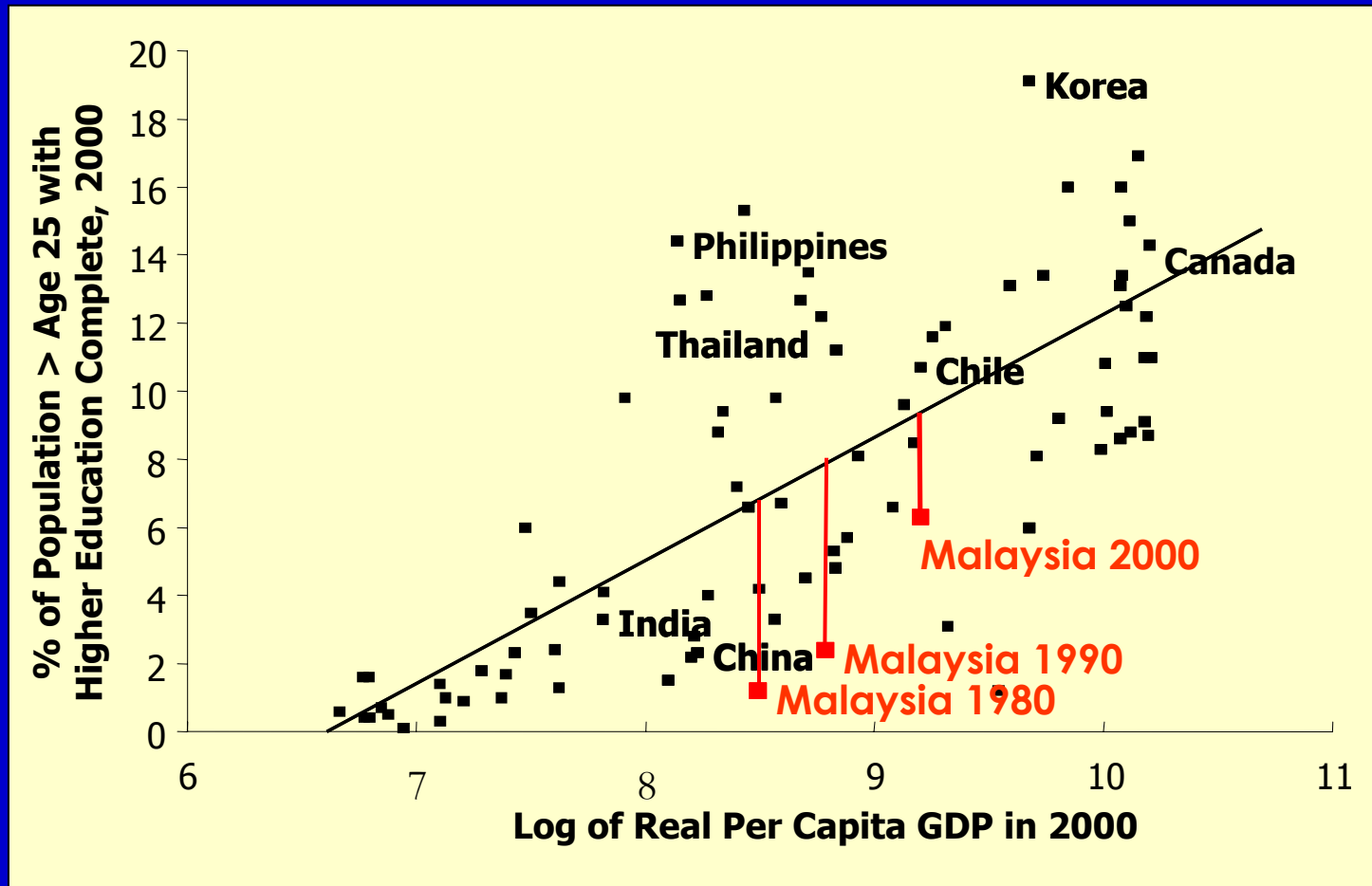
FDI Inflows (US\$ billion)



Source : UNCTAD, Malaysian Department of Statistics

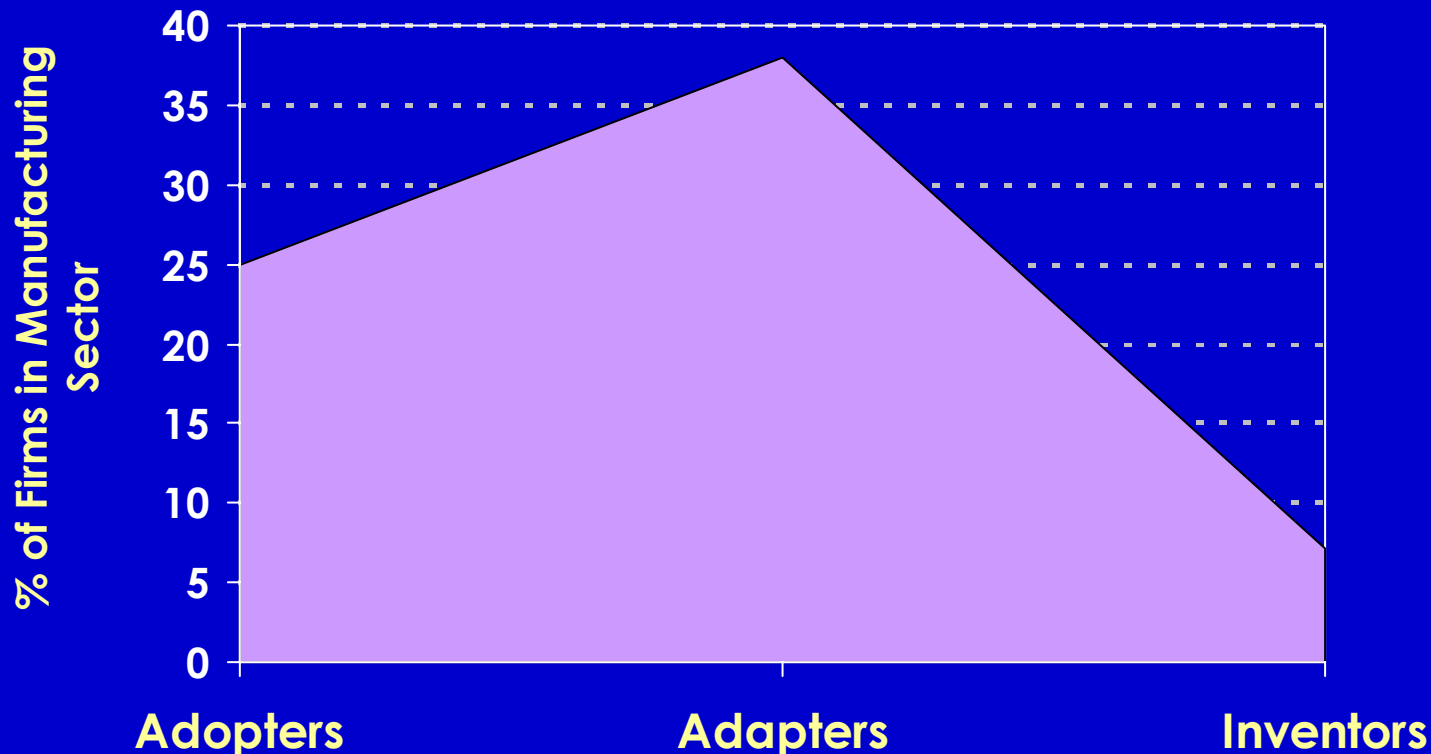
# MALAYSIA AT A CROSS ROAD : SKILLS SHORTAGES

Malaysia's higher education stocks lag behind its level of development despite its past massive investment in tertiary education



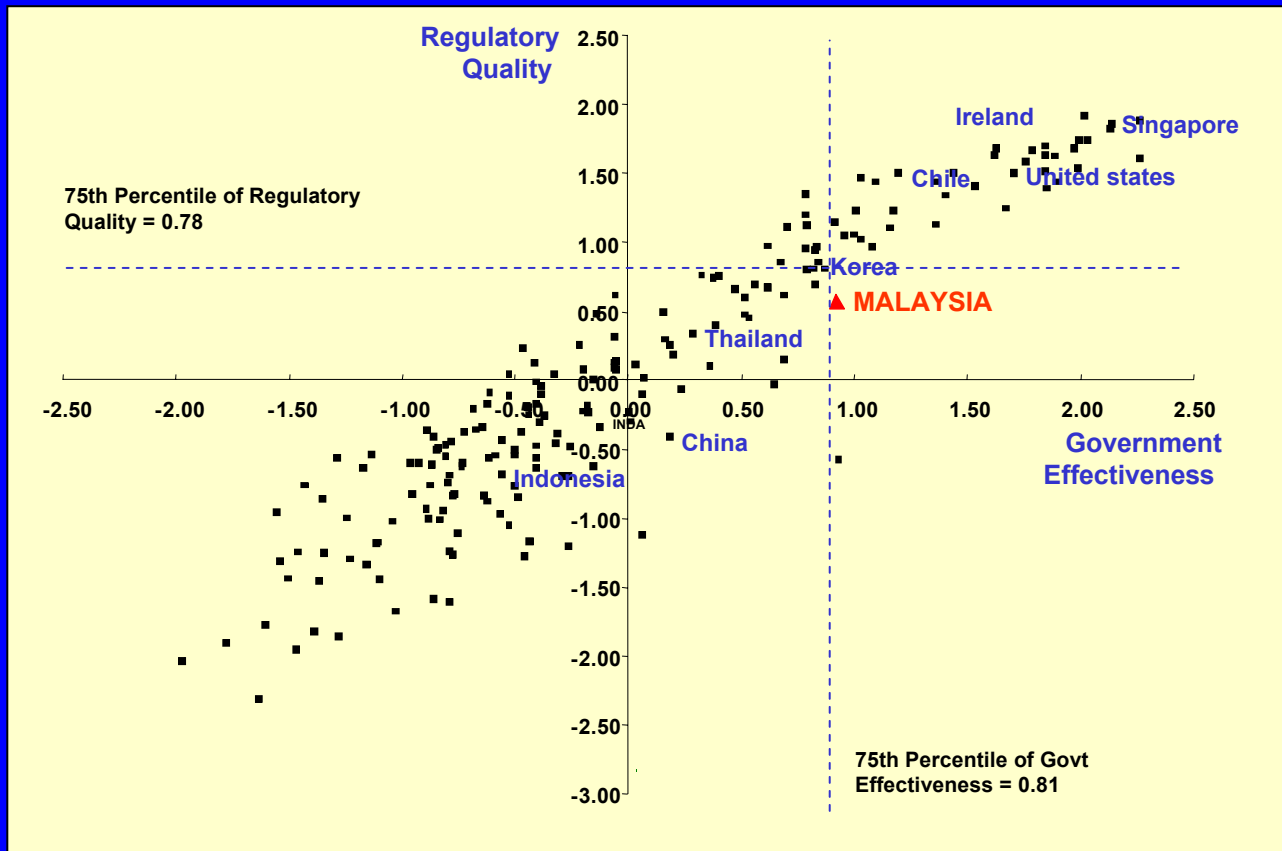
# MALAYSIA AT A CROSS ROAD : INNOVATION READINESS

- Malaysian firms are technologically active especially in firm-firm networking and clusters
- But productivity of innovation activities is still low



# MALAYSIA AT A CROSS ROAD : REGULATORY BURDEN IS A CONCERN

Malaysia does well in assessments of overall government effectiveness, but it fares worse in assessments of regulatory quality





## **MAIN ISSUES**

- Changing rules of competition - competitiveness depends on knowledge rather than factor inputs
- Era of intense liberalisation and globalization – WTO, FTAs, e-commerce, global supply chain
- Emergence of new global players – China and India
- MALAYSIA is sandwiched between low-wage and high-tech economies



# **NATIONAL VISION POLICY, 2001-2010**

- ❑ **Theme : Building a Resilient and Competitive Nation**
- ❑ **Overriding objective : National Unity**
- ❑ **Aims to establish a progressive and prosperous Bangsa Malaysia**
- ❑ **Maintains the key strategies of the New Economic Policy (eradicating poverty and restructuring of society) and the National Development Policy (balanced development) with new dimensions**



# **NATIONAL VISION POLICY, 2001-10**

## **MAIN THRUSTS**

**Building a resilient nation**

**Increasing  
competitiveness**

**Developing a knowledge-  
based economy**

**Effecting structural  
transformation**

**Promoting an equitable  
society**

# STRATEGIES TO ENHANCE COMPETITIVENESS

## Enhancing Productivity

- ❑ Sectoral upgrading to higher value-added activities
- ❑ Upgrade skills and knowledge ~ knowledge manpower
- ❑ Adopt better management & organizational techniques
- ❑ Upgrade R&D and S&T
- ❑ Expanding the usage of ICT



# STRATEGIES TO ENHANCE COMPETITIVENESS

## Human Resource Development

- ❑ Increasing accessibility to education and training including at tertiary level
- ❑ Improving the quality of the delivery system
- ❑ Promote lifelong learning
- ❑ Increasing the supply of S&T manpower

# STRATEGIES TO ENHANCE COMPETITIVENESS

## Developing a Knowledge-based Economy

- ❑ **Strengthening S&T and R&D** ~ strengthen environment for innovation & knowledge, promote culture of innovation, networking & clustering to promote technology infusion
- ❑ Developing infostructure and restructuring the financial system
- ❑ **Raising knowledge-content in agriculture, manufacturing and services sectors**
- ❑ Preparing the public and private sectors for change

# STRATEGIES TO ENHANCE COMPETITIVENESS

## Institutional/Organizational Capacity Building:

- ❑ Developing entrepreneurial capacity – strengthen entrepreneurial capacity & growth of technopreneurs
- ❑ Developing world-class companies – benchmark against world-class standards, adopt international best practices, establish relationships with foreign partners
- ❑ Promoting local SMEs – integrate into IT-based manufacturing, establish own niches
- ❑ Developing a resilient society with high ethical and moral values

# STRATEGIES TO ENHANCE COMPETITIVENESS

## Creating a Pro-business Environment

- ❑ Enhancing delivery system
- ❑ **Minimize regulatory burden and further liberalisation**
- ❑ Provision of various incentives, tax exemptions and reducing cost of doing business
- ❑ **Provision of world class infrastructure and supporting services**
- ❑ Regular dialogues ~ public & private sector for better understanding & an enhanced cooperation



# **THANK YOU**

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